

**Illinois Department of Employment Security
Economic Information and Analysis Division**

PY15 Workforce Information Grant Annual Performance Report
July 1, 2015 – June 30, 2016

Required Products of the Workforce Information Grant

1. Populate the Workforce Information Database (WIDb) with State and Local Data.

The WID database provides a common structure for storing information in a single database in each state. Illinois continued to maintain its WID database at the required 2.5 version and populated all core tables and several non-core tables. During PY 2015, Illinois returned to the Geographic Solutions VLMI product in order to enhance the user experience for our customers. We are finding that the Geographic Solutions VLMI product is easy to maintain and allows our customers to personalize their pages as needed. Geographic Solutions also manages the required versions for the WID database and is already working on the 2.6 version.

- ✓ Based on data compiled from VLMI usage reports, there were approximately 192,000 hits during this program year.

2. Produce and disseminate industry and occupational employment projections.

- ✓ Developed, reviewed and posted statewide 2015 – 2017 short-term industry and occupational employment projections.
- ✓ Developed, reviewed and posted statewide 2014 – 2024 long-term industry and occupational employment projections.
- ✓ Projections can be found here:
http://www.ides.illinois.gov/LMI/Pages/Employment_Projections.aspx
- ✓ Customers contact us via email or phone for assistance with their analysis and interpretation of industry employment projections data and this continues to be a source of feedback on projections data.
 - Assisted a Safer Foundation staff member to understand employment projections data presented on the agency's website.
 - Assisted Wisconsin state analyst to obtain the statewide 2015 – 2017 for his comparison analysis.
- ✓ Served in the following capacities for the Projections Managing Partnership whose mission is to maintain and innovate the national projections infrastructure on behalf of USDOL/ETA
 - Technical lead on Projections Suite software Development
 - Subject matter expert for short-term industry projections module, local review module, and Report Manager
 - Technical project manager for new software development
- ✓ Delivered the following presentations at the 2016 Projections Managing Partnership Summit
 - FPY 2016 ETA TEGL deliverables and requirements for state projections; Projections Suite local review module; Projections Suite geographic comparison module; product development for skills-based projections information; long-term projections Step-Ahead

methodology; data inputs for the Short-Term Industry projections; and, occupation projections new separations methodology

- ✓ Conducted national webinars for state projections analysts
 - Alternative Long-term projections step-ahead methodologies; information content for skills-related projections reports
- ✓ Responded to ProjectionCentral.com forum questions and directly emailed questions related to short-term industry projections
 - Responded/answered a number of questions from a Missouri state analyst who posed a number of questions on developing the employment data to be used to development employment projections
 - Assisted a Virgin Islands analyst, as he learned how to use the short-term industry module in the Projections Suite

3. A Statewide annual economic analysis report.

Illinois has followed the practice of producing an annual economic report every other year since broad scale changes would not be notable annually. This year is one in which we have produced an annual report. Initially, we intended the annual report to be used in the WIOA Planning document, but we decided to follow a different direction after the economic and labor market information for the WIOA planning document was produced and completed by December 2015. After several discussions with the IDES Director and following the policy direction set forth (an interest in Rural Illinois as well as the smaller population portions of the state) by the Governor, author and EI&A economist David Bieneman focuses attention on the differences and similarities of the three sides of Illinois: the Chicago 9-county area, Small Metros and Non-Metro areas. We primarily used American Community Survey Data which allowed us to examine down to the County level. This was useful because we were able to access information on all 102 counties of Illinois.

[http://www.ides.illinois.gov/Pages/Labor Market and Career Information Publications.aspx](http://www.ides.illinois.gov/Pages/Labor_Market_and_Career_Information_Publications.aspx)

The Annual Report will be found on this page when it is published by September 30, 2016. We will also distribute hard copies to state policymakers.

Other Allowable Activities: Leveraging WIG to support State Policymakers and the Workforce System

Based upon ongoing consultations with state and local workforce board and partner agency staff, education and workforce development partners under the auspices of the P-20 Council, and our WDQI and WIF partner agencies and private sector partners, during PY15 Economic Information and Analysis staff leveraged resources to conduct workforce analyses to address several critical education, workforce and economic development strategies in Illinois.

To assist partners and local stakeholders to achieve the State Workforce Investment Plan's goals of economic self-sufficiency and business growth, IDES' online labor market and career information systems continue to provide access to tools and services that enable customers to make informed career and occupational decisions. In order to insure accessibility to all stakeholders in the Illinois Workforce Development System, IDES' web sites maintain their linkages to Illinois workNet and provide analysis of employment trends, educational, training and skill requirements, wages, career advancement

opportunities, and labor market conditions with a demand-driven focus on major employing industries in the state.

STEM Profiles are tied to our statewide industry and occupational employment projections and are updated after we have completed our projection cycle. Typically, we don't complete our projections until the actual deadline of June 30th and thus can't begin to update Stem Profiles until after that time, but the Profiles were updated in the summer of 2016 to incorporate statewide 2014 – 2024 occupational projections data and we also attach the most recent wage data. This product was first created at the request of the Department of Commerce and Economic Opportunity (DCEO). Profiles are used in the Career Pathways project as well as the Illinois Shared Learning Exchange (ISLE). The manufacturing profile was used in the Accelerated Training for Illinois Manufacturing project which was completed in December 2015 as part of the Workforce Innovation Fund Grant. The profiles can be found at:

http://www.ides.illinois.gov/LMI/Pages/STEM_Profiles.aspx

Illinois continued to produce a quarterly publication of **UI Claimant Data by Legislative District**. The data includes the basic UI claimant demographic characteristics, industry and occupational data of the claimants as well as job orders and job applications through IllinoisJobLink, our official labor exchange website. The legislative district dashboard report remains unique in its ability to report UI claimant information by US legislative district as well as State Senate district. Illinois also began to produce the same UI Claimant Data by Local Workforce Investment Area. These are provided to LWIAs upon request, but are not posted online. Our goal for PY2016 is to produce these quarterly and publish online.

http://www.ides.illinois.gov/LMI/Pages/Legislative_District_Dashboard.aspx

In PY2015, Illinois continued to use **real-time LMI tool, Help Wanted Online (HWOL)**. The Conference Board's HWOL online job ads provide information on current demand for employment by occupation and industry. Occupational demand provides useful input for current and future job seekers. The HWOL data is available by detailed geography and Illinois analysts are often asked to depict the demand for various occupations within very small local areas. However, economic development officials, educators and job seekers are aware that the job market may be broader than a single county. Consequently, our monthly HWOL list of jobs in demand is compiled statewide and by Economic Development Region (EDR). There are 10 such regions in Illinois. The 10 Economic Development Regions were used as the primary WIOA regions in the state and HWOL data was provided to the regions upon request. Based on client input, we revamp our publications to meet the needs of our customers and incorporate additional input whenever possible.

The link below shows our monthly publications, but all labor market economists across the state provide many custom reports using the HWOL data. These are used to show current in-demand jobs for job seekers as well as to target employers with job opportunities in order to collaborate with local businesses. The weekly activity reports provided by staff suggest that local labor market economists respond to many custom requests utilizing this service. The monthly reports can be viewed here:

<http://www.ides.illinois.gov/LMI/Pages/HWOL.aspx>

Illinois Career Information System (CIS)

The Career Information System is Illinois' premier online career planning system that is free to all Illinois citizens. Illinois-specific labor market information is an important component of the Illinois Career

Information System. The two main sources of LMI data in CIS are long-term projections forecasts and occupational wage data. Statewide and sub-state data for both projections and wage data are included in tabular and narrative format. The tabular projections data displayed include base year employment, growth and annual openings. Additionally, narrative text is provided that indicates the relative size of the occupation and whether job openings are expected to increase, decrease, or remain steady. The tabular wage data include annual, monthly, and hourly data at the 25%, median and 75% levels. Each occupation also has an "At a Glance" section that displays annual wage data and comparative text describing employment, growth and job openings, with descriptors such as large, medium or small occupation, and slower, faster or steady 10 year growth. Larry Christison and Van Nguyen are Illinois' subject matter experts and technical advisors for this system and participate regularly with the IntoCareers consortium.

http://www.ides.illinois.gov/Pages/Career_Information.aspx

Additionally, the Career Information System has several assessment instruments that allow the sorting of occupations by a variety of factors including job prospects and wages. The Reality Check assessments include regional economic data such as housing, utility, and food costs to help users understand the wages necessary to support their lifestyle choices.

IDES also partners with the Department of Commerce and Economic Opportunity (DCEO) and the Illinois Student Assistance Commission (ISAC) and allows them to incorporate the CIS occupational data into their workforce system via the use of web services. This allows us to further leverage our career and labor market information without the duplication of efforts.

In 2015, the Economic Information and Analysis Division was directed to revitalize its outreach efforts for the Career Information System which coincided nicely with the importance given to Career Pathways in the new WIOA legislation. Two staff members spend at least 50 percent of their time on training our partners whether in the Agency or outside IDES in the communities that serve the Workforce system. Our efforts are fruitful: CIS usage has increased by more than 30 percent in PY2015 over PY2014.

- ✓ The updated 2015-2016 Career Information System (CIS) and CIS Junior were released to the Web as scheduled in September and December 2015. Number of unique visitors, CIS = 169,649; CIS Junior = 19,276.

In PY2015, Career Information and the Career Information System was the focus of our articles. You can click on the various articles here.

<http://www.ides.illinois.gov/LMI/ILMR/Electricians.pdf>
http://www.ides.illinois.gov/LMI/ILMR/Financial_advisors.pdf
<http://www.ides.illinois.gov/LMI/ILMR/CIS16.pdf>
http://www.ides.illinois.gov/LMI/ILMR/CIS_JobSeeker.pdf

In the upcoming year, we plan to make greater use of Career Outlook articles published by the U.S. Bureau of Labor Statistics in order to better leverage resources. We have started to provide links to the BLS site which will allow us to leverage tight resources and minimize duplication. This will allow us to divert these resources to other alternatives that may better serve our local customers.

As legislatively mandated by the Illinois General Assembly, the Economic Information and Analysis Division (EI&A) continues to produce the Women and Minorities report which provides labor market and demographic information.

http://www.ides.illinois.gov/IDES%20Forms%20and%20Publications/Women_and_minorities_2016.pdf

EI&A publishes demographic information for the state, as well as by MSA and county that provides our customers with the data required to complete their Affirmative Action and EEO reports.

http://www.ides.illinois.gov/LMI/Pages/Worforce_Availability_Information.aspx

In addition to some of these special reports, and in addition to VLMI which encompasses the WID database, EI&A also publishes all the statewide and local employment and unemployment statistics on the IDES website so customers have access to data in a variety of formats.

- ✓ Labor Market Information home page is the primary point of access to labor market data for most customers. Number of unique visitors = 93,233.

Leveraging resources –

In an era of declining federal funds, the Economic Information and Analysis (EI&A) Division does its best to leverage resources from a variety of grants. The next two projects reflect grant funding from the Workforce Data Quality Initiative and the Workforce Innovation Fund.

Workforce Data Quality Initiative (WDQI)

Illinois received its Workforce Data Quality Initiative grant in 2012. Due to issues beyond our control, we weren't able to start working on the grant until January 2013, but IDES has completed the deliverables assigned to us. George Putnam was the project manager for IDES, working closely with DCEO's Patricia Schnoor to link data from DCEO's program exiters database to IDES UI Wage Records. By creating enhanced job measures which allowed measurement of job stability as well as wage growth. By creating workforce indicators directly comparable to the U.S Census LEHD quarterly workforce indicators, we have the ability to compare to any demographic group in Illinois. IDES includes in this report a more detailed analysis that focuses on workforce outcomes for veterans who matriculated from DCEO training programs from 2010Q1 to 2012Q2. We aggregate these veterans, representing ten quarterly training graduate cohorts, into five substate geographic regions to examine local economic variations in workforce outcomes. The IDES/DCEO report was sent to Region V Performance Specialist Tom Ouyang.

Although we have completed our deliverables for this grant as of June 30, 2016, we continue to work with our university partner (Illinois State University) to refine the infrastructure to house UI Wage Records, Claimant Benefit data, IllinoisJoblink.com (job seeker data), and Employment Services data. These data sets will allow us to provide more robust information to IDES Operations staff to target employment services where they are most needed. Ultimately, UI claimants/job seekers will benefit by reducing their duration of unemployment and collecting UI benefits.

Using our longitudinal data

Along with our university partner, we have developed expertise in matching workforce outcomes and frequently are requested to match individuals from school programs to determine workforce outcomes. By using our preferred method of enhanced job measures, we are able to provide more accurate outcome measures (old methodology will understate earnings by about 20 percent) and are also able to measure job stability and job attachment, not just earnings.

One recent special project that was undertaken in PY2015 was called the Talent Pipeline Management project in conjunction with our partners at DCEO, the Illinois Community College Board (ICCB) and economic development professionals at Vermilion Advantage (Danville, IL) in cooperation with US Chamber of Commerce. The project objective was to leverage employer collaboratives established by Vermilion Advantage to map labor supply flows. This study focused on the healthcare collaborative whereby Vermilion employers identified Danville Community College (DCC) as a primary source for their trained workers. ICCB provided to IDES identification information for 2011 and 2012 student graduates from DCC in healthcare training programs. These students were further delineated by whether they enrolled in additional education opportunities subsequent to their matriculation from DCC. IDES produced workforce outcomes (such as job stability, multiple jobholding, and career earnings) for these two groups of healthcare graduates in the following analytical framework: employed in the healthcare industry in Vermilion; employed in industries other than healthcare in Vermilion; employed in the healthcare industry in an Illinois region outside of Vermilion; and, employed in industries other than healthcare in an Illinois region outside of Vermilion. Moreover, the outcomes for these different groups of matriculated graduates were compared to other Illinois healthcare workers in Vermilion for two age groups, 22-24 and 25-34. IDES also provided our local area occupational projections and wage data for use in the project.

Part of the project included tracking the occupations that high school students were exploring on the various career information systems. There are some slight variations in the occupation titles among the different systems so IDES created a template that can be used to accommodate all of the major on-line career information systems that includes most all of the occupational titles used in these systems.

Workforce Innovation Fund Grant

The deliverables for this grant include the design and implementation of the following: intelligent occupation coding infrastructure; IDES management of Workforce Development Services system; data management system for clients authorized by a shared data agreement (SDA); SAS-VA data analytics environment; and, development of workforce outcomes measures. This grant activity culminated in two web-based non-public facing prototype displays of workforce outcomes for 2010 Illinois higher education graduates. The first display is an interactive user-defined scorecard ranking of Illinois higher education institutions and program studies. The scorecard allows the user to incorporate workforce outcome measures for graduates as a ranking priority (in addition to measures of affordability, progress to graduation, admissions selectivity, enrollment, student diversity, and geographic proximity. The second prototype is graphical workforce outcome displays of job stability, career earnings and mapping of career pathways. These graphical displays permit the user to compare outcomes across both institutions and programs of study within an institution by student demographics and post-graduation timeframe, e.g., outcomes for the second-year post-graduation compared to the fourth-year post-graduation.

In light of new WIOA legislation, EI&A has played a role in providing data and analysis for our workforce partners. The Department of Commerce and Economic Opportunity hired consultants that helped Illinois' Economic Development Regions produce plans consistent with WIOA legislation. Our Division (EI&A) has participated in WIOA events wherever possible. One of our labor market economists was a member of the Data Team (which also included members from Commerce, and education agencies). In addition to serving as technical advisors to the Data Team, local area labor market economists provided regional data for the Regional WIOA partners as well as for the local workforce partners. Data was produced using Illinois industry and occupational employment projections. In addition to serving on the Data Team, the local area economists also served on the Performance Review Committee that reviewed all of the labor market information that was included in the state and regional plans and provided input on performance metrics. All in all, the economic and labor market information for the Illinois Unified Plan posted on the WIOA portal was generally well-received with only a few requests for additional information.

The Workforce Innovation and Opportunity Act (WIOA), and its predecessor federal legislation Workforce Investment Act (WIA), put an emphasis on training of participants for in-demand occupations in key sectors that provide self-sufficient wages. To accomplish this, Illinois has developed policy that outlines those occupations that are "in-demand" and appear on the state's Demand Occupation Training List. To ensure consideration is given to the diverse economic conditions throughout the state, each of the ten Economic Development Regions (EDR) in Illinois have specific lists based on the LMI data for that region. The criteria for this list is developed from IDES local area projections data. IDES created data that include annual job openings, entry level wages and the level of training and education that are necessary to be considered qualified for an occupation.

As producers of labor market information through our cooperative agreement with the U.S. Bureau of Labor Statistics, we provide monthly Local Area Unemployment Statistics (LAUS), Current Employment Statistics (CES), Quarterly Census of Employment and Wages (QCEW) summary reports and Occupational Wage Data. The BLS does not support local data production and we do use our WIG funds to provide customized data for employment, unemployment and wages, by Economic Development Regions (EDRs) and Local Workforce Areas (LWAs) to Governor's Office, DCEO, IWIB, and to all Local Workforce Investment Boards.

- ✓ In the absence of BLS (and ETA) funding for Mass Layoff Statistics, Illinois continued to provide as much data as possible on mass layoff statistics in PY2015. Data counts are available, but we no longer interview employers for causes and duration of layoffs. Illinois believes it is important to produce this data because it benefits the rapid response teams at DCEO as well as IDES staff helping at mass layoff events.
- ✓ Two custom reports on specific City of Chicago and Cook County nonfarm payroll series are published for World Business Chicago and Choose Chicago. Historically, the City and County were broken out into three separate WIAs. The Chicago-Cook Partnership now encompasses the entire city and county area.

Some additional examples of how we support our customers in Illinois

Division Manager and Labor Market Information Director Evelina Tainer Loescher serves on the Chicago Cook Partnership Board as well as on the Partnership's Service Delivery Committee.

George Putnam, Forecast and Data Innovations Manager, along with Evelina Loescher, serves on the Governors Council of Economic Advisors.

Ron Payne, Workforce Analysis and Dissemination Manager, represented Illinois Department of Employment Security as a technical advisor for the Future of the Illinois Workforce Commission.

Local Labor Market Economists (Tom Austin, Dennis Hoffman, Vicki Neiderhofer with team leader Ron Payne) provided technical assistance to local and regional economic and workforce development partners and their constituents, as well as many other customers. Below are a variety of the requests as well as the varied customers we serve:

- ✓ Prepared data for site selection packages to support local business attraction efforts.
- ✓ Assisted local and regional Rapid Response teams in their efforts with workers affected by layoffs.
- ✓ Conducted training of regional partners in the Illinois Career Information System, including career specialists, Department of Rehabilitative Services partners, Belleville Job Center Resource Room partners from Southwestern Illinois College, Corrections staff at St. Clair County, State of Illinois Juvenile Probation and Illinois Career and Technical Education partners.
- ✓ Continued to expand ongoing relationship with partners in Federal Probation from East St. Louis by offering the Career Planning Workshops each Wednesday in the job center for parolees
- ✓ Leveraged two part-time AARP senior program staff to assist jobseekers at two Belleville Public Library locations using the Illinois Career Information System and the Illinois Job Link labor exchange
- ✓ Provided Career Information System outreach to the East St. Louis Mayor's summer job program participants
- ✓ Provided information to partners in workforce development, and business services to Amazon staff as they prepare to hire 1,000 employees at two Fulfillment Centers in Edwardsville—both before and after the deal was announced
- ✓ Prepared and submitted U.S. Department of Labor Loan Application Illinois Labor Market Analysis Report for Quality Food Processers, LLC., Denison, Iowa.
- ✓ Produced a Southern EDR Historical Local Area Unemployment Statistics report for Kim Watson, DCEO-Marion for the Illinois Strategic Plan for the Delta Regional Authority.
- ✓ Prepared Employment Projections Report and Historical Local Area Unemployment Statistics Report for Dan Sulzberger, City of Flora Economic Development Department.
- ✓ Served on the Data Committee for Southern Region EDR 8 with Cary Minnis, Greater Egypt Regional Planning Commission. Reviewed and analyzed multiple data reports for relevance and long range planning for EDR 8.
- ✓ Revised and edited brochure "Winning Job Opportunities" for publications

<http://www.ides.illinois.gov/IDES%20Forms%20and%20Publications/RESPWinningJobOpportunities.pdf>

- ✓ Provided Labor Market and Career Information for an IDES Veteran's Hiring Event
- ✓ Provided Labor Market and Career Information for a variety of groups including a Teachers Conference, Juvenile Ex-Offenders and the Southern Regional Youth Summit at Kaskaskia College

- ✓ Rockford Labor Economist Tom Austin provides custom reports on a weekly basis for his local area customers. In particular we note his contribution as a primary author of the attached document prepared for the Rockford Area Economic Development Council.

http://rockfordil.com/wpcontent/uploads/2016/05/Northern_Stateline_Economy_Jobs_Report_Spring_2016.pdf

In addition, other LMI staff also contributed the following:

- ✓ LAUS Program Manager Richard Reinhold responds to the Targeted Employment Area requests for certification. 132 TEA requests were certified in 2015.
- ✓ LAUS Program Manager Richard Reinhold also produces small community unemployment rates that are typically used for communities' grant requests. The size of the local areas that are not published by the BLS are too small for publication but we provide these with caveats to our customers.
- ✓ CES Program Manager Joe Malcom produces and disseminates monthly industry employment data by Workforce Innovation Area and Economic Development Region.
- ✓ OES Program Manager Jered Piepenbrink produces annual data by Workforce Innovation Area, Economic Development Region and for 102 Counties in Illinois even though the BLS deliverable only expects statewide and MSA data.
- ✓ EI&A has begun utilizing ARC GIS software in the past couple of years and EI&A staff is now recognized as "map-makers" for our Agency upon request.
- ✓ Data and publications are available on the IDES website <http://www.ides.illinois.gov/Pages/default.aspx>. Our graphics designer extraordinaire, Rachael Katz maintains the labor market information data and publications on this site.
- ✓ Career Information subject matter expert Troy McMillian presented at several conferences including: Illinois Student Assistance Commission (ISAC) CCE Conference - *The Impact and Influence of Volunteers* | July 16, 2015
 - Sixty minute presentation titled Practical Guide to Illinois' Career Information and workNet Systems and How to Help People Achieve Career, Training, and Employment Goals. The session featured an overview of the premier career exploration system data clearinghouse for Illinois and aimed at providing guidance, resources, and tools to help students and those who provide guidance to students, achieve their career, training, and employment goals. Participants left the session with tools they could use right away to improve the lives, save time and money, and strengthen the Illinois workforce. Of the 60 session participants, 92% of the evaluation respondents strongly agreed or agreed that they left the session with practical ideas for how to improve college access and/or college completion.
- ✓ Chicago Public Schools Office of School Counseling and Postsecondary Advising (OSCPA) *Toolkit Workshop Day for K-12 School Counselors and Coaches* | November 13, 2015
 - Two hundred CPA counselors and coaches attend a one-day institutional training with the goal of providing resources necessary to develop professionally and provide quality services that impact student achievement. IDES' two-hour, hands-on session titled Career Tools for Students to Start Exploring Their Future highlighted specific assessment tools that counselors could use in their classrooms or in group lessons. These tools would help students start exploring their skills, interests and career options. There were 36 session participants and as a direct result of the workshop, nine schools signed up for their own CIS site administration account.
- ✓ IDES conducted a second toolkit session on February 5, 2016 and as a direct result 15 more schools requested CIS site admin accounts.

- ✓ Illinois State University *Connections Conference* | March 8 & 9, 2016
Annual conference for Illinois educators, counselors, administrators and partner organizations. IDES' conducted session titled *How to Choose, Pay for, and Enjoy a Career Using the Illinois Career Information System*. Standing room only session of 70 participants. The overall session average was 3.8 out of a possible 4.0 rating. Session provided a presentation of the framework necessary to guide students through the process of self-assessment, decision making about career and school opportunities and tools for making financing education possible. IDES included testimonials from two school districts currently using CIS and how they integrate the system into their career curriculum.

Customer Feedback

We regularly receive customer feedback and a few of the notes below are a sampling of what our economists have received. If we were to include all the thank you notes, we'd fill several pages.

On 4/12/2016 10:16 AM, Arsenault, Jim wrote:

Hello Mr. Malcom.

Thank you very much for getting back to me.

Early in my career, I was employed by the State of Oregon as a Staff Statistician. Although that was a long time ago, I still "dabble" as an amateur analyst just to get an idea of how our local economy is doing here in the Illinois Valley. I really like the "NonMSACounties" data set you folks at IDES produce. It's quite helpful. With it and a copy of the Census Bureau's X-13ARIMA-SEATS, I can get a fairly timely, though rudimentary, understanding of our local labor market.

Again, thank you. I genuinely appreciate your courtesy.

Cordially,

Jim Arsenault

LaSalle, Illinois

Richard Reinhold gets many such letters, this is just an example.

From: Elliot Winer [<mailto:elliott.winer@gmail.com>]

Sent: Friday, August 07, 2015 9:02 PM

To: Reinhold, Richard

Cc: Loescher, Evelina

Subject: RE: TEA Request for

Richard,

Thanks. Whenever I get asked about the best states to work with in getting TEA letters processed, I always mention Illinois first.

Elliot

These are from the Workforce Analysis and Dissemination Unit

From: Lynne Rowe [mailto:Lynne@mshv.org]
Sent: Tuesday, March 29, 2016 9:10 AM
To: Payne, Ron
Cc: Schnoor, Patricia; Burgess, Mark; Jones, Lisa
Subject: RE: Message on my phone - Top 3 Demand Occupations

Hello Ron,

Thank you for sending the 2015 veteran employment update. This is certainly valuable data for the Midwest Shelter for Homeless Veterans. Patti nailed it in a previous email- you are a "team" that can be proud of your work. Thank you, and please consider us grateful, active users of your work as we work to improve life situations of veterans and their families.

Appreciatively!
Lynne



Lynne Rowe
Development Coordinator
433 S. Carlton Avenue
Wheaton, IL 60187
(630) 871-8387, ext. 613

From: Lively, Kathy [mailto:kathylively@mantracon.org]
Sent: Tuesday, March 22, 2016 3:16 PM
To: Hoffman, Dennis
Subject: RE: Step 2 - Questions A4F and A4K

PERFECT!!! This is exactly the kind of assistance I need. Thank you

Kathy Lively
Executive Director Connect SI Foundation
CEO MAN-TRA-CON, Corp.
3000 West De Young Street Suite 800B
Marion, Illinois 62959
618.998.0970 ext. 237
618.998.1291 FAX
618.889.0760 mobile
kathylively@mantracon.org

From a customer of LME Vicki Niederhofer – Belleville, IL

Hi Vicki,

Thanks for the research.... this was a timely piece for me because I was working with a client today (career coaching) that needed this info..... thank you!

As I mentioned yesterday, I am working on research that concerns the needs of the small- and medium-size businesses in our region and may need some data from you..... more later.

For now, put me in your "rolodex" and reach out if you need anything related to business psychology (i.e., workplace and/or employee development, career or leadership coaching, testing and assessment, performance management, and so on).

Deborah Bowman, PhD
Industrial/Organizational Psychologist
Principal/CEO, Organized Performance, LLC
www.OrganizedPerformance.com

From customers of Tom Austin - Rockford LME

I'm just happy to have somebody in state government that I can go to as a resource and responds to me in a timely manner. You rock!

Sue Buckwalter
Sue Buckwalter, PHR, SHRM-CP
HR Concepts, Inc.
319 N. Highland Ave.
Rockford, IL 61107
PH: 815-397-1416
FX: 815-397-1417
CELL: 815-262-5262
www.hrconceptsinc.com

Tom,

WOW, I almost wish I had gone into data analysis! Can't wait to see how I will do all of this justice when I pull it together! Already sent this one to the IVCC president as they are considering adding new health care classes and certificates to their program schedule!

Thanks!! You are awesome!!
Patricia Walters
60 by 25 Network Leadership Community Starved Rock Area
pwalters11@att.net

Dear Mr. Austin,

Thank you, so much, for demonstrating as a true public servant, in conducting searches and queries beyond the scope of IDES data sets, to retrieve and provide data at the scope necessary for our analysis . I am pleased that EEO mandates continue to require data stratification along essential measures, such as race. I remain impressed with all

the bells and whistles of the IDES LMI data portal and it will be my go to place, for the prescribed data featured within its parameters. We will be sure to forward to your office, copy of the completed study, acknowledging the contribution of the IDES - Div. of Economic Information and Analysis in this pathbreaking work. In the interim, I am reserving your offer, to contact you with any questions.

Best Wishes,

Leslie Page-Piper