

RHODE ISLAND DEPARTMENT OF LABOR AND TRAINING WORKFORCE INVESTMENT ACT

Annual Report Program Year 2011



Lincoln D. Chafee, Governor of the State of Rhode Island
Charles J. Fogarty, Director of the RI Department of Labor and Training



ON THE COVER

“Every kid that comes through this door is attached to a case manager,” says Justin Waranis, youth center director at the North Providence YouthWorks411 center. Formerly a Boys and Girls Club, the 20,000-square foot facility is now operated by Tri-Town Community Action, and serves more than 700 youth ages 14-24 with work readiness, career exploration, job placement, academic remediation and leadership programs. The North Providence center is the latest addition to a network of YouthWorks411 centers run by community-based organizations throughout the state and all funded in part by the Workforce Investment Act.

Waranis explains, “The high school students are looking for jobs. The older youth are a little more serious about figuring out their long-term goals.”

The case managers, he says, make all the difference, not only by helping the youth set goals, but by reminding them that they have to work to achieve those goals. That’s where the phone calls and heart-to-hearts come in. “Case managers often say to our youth who start to procrastinate, slack off, or step away for a time, ‘These are the things you wanted to do, and they can’t happen for you if you are not here to see them through.’”

Amanda Martinez is one of the YouthWorks411 clients who, with the help of a case manager, has progressed through work readiness and financial literacy training—“I didn’t know how to write a check!” she says—to an internship and now a post-secondary education at the local community college.

Another program participant, Damaris Forchue, is a big fan of his case manager, Ahmed Nijie. “He helps you if you need help with school,” he says.

Not surprisingly, Nijie is also a big fan of Forchue and his fellow YouthWorks411 clients. “I want to see them progress, and not fall off.”

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LETTER FROM SWIO LIAISON

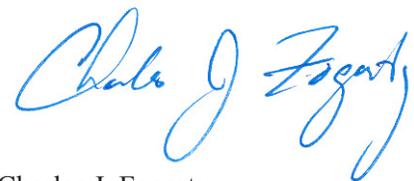
In Program Year 2011, Rhode Island continued to face its most challenging economic conditions in many years. Rhode Islanders struggled to find work. Exacerbating this situation was the combined reduction of WIA annual formula funding and the expiration of the American Recovery and Reinvestment Act funds. The Workforce Development System was taxed to meet the demands of its customer – both job seekers and employers. While staff and services were reduced, the number of customers requesting services remained high.

Faced with these realities, the system's dedicated workforce development professionals were charged with identifying ways of streamlining to ensure that services were delivered to those who needed them. New processes were implemented, priorities shifted, and partnerships expanded. Yet despite the changing realities, I can proudly say that many successes were achieved. For one, all Workforce Investment Act negotiated performance standards were met.

I am also very happy to report that during PY2011 two (2) workforce development grants were awarded to the Rhode Island Department of

Labor and Training by the U.S. Department of Labor. These two (2) grants, On-Ramps to Career Pathways and the Longitudinal Data Quality Initiative, offer the promise of transforming our workforce development system by providing cross-agency interaction and efficiencies and the ability to use collected data to set priorities and make informed decisions.

On behalf of Governor Lincoln D. Chafee, the Governor's Workforce Board Rhode Island, the Rhode Island Department of Labor and Training, Workforce Solutions of Providence Cranston, the Workforce Partnership of Greater Rhode Island and the dedicated professionals of our partner agencies, I am pleased to present the Rhode Island Workforce Investment Act (WIA) Title I Annual Report for Program Year 2011.



Charles J. Fogarty
State WIA Liaison
Director,
Department of Labor and Training

WAIVER PROCESS

Rhode Island added two waivers during PY2011 and continues to utilize existing waivers to meet the ever-changing needs of both job seekers and businesses. These waivers have added increased flexibility in implementing WIA activities resulting in improved programmatic outcomes. The following waivers were approved for PY2011.

1. Waiver of the provision at 20 CFR 663.530 that prescribes a time limit on the period of initial eligibility for training providers

Rationale: This Waiver addresses the data collection barriers related to meeting training provider requirements and has increased the number of programs submitted by the community college and other entities that are available to deliver training to Adult and Dislocated Worker participants.

Performance Outcomes: This waiver has maximized customer choice, an integral part of WIA. By providing more options to our participants they are more likely to be able to select appropriate training programs, leading to higher entered employment and retention rates.

2. Waiver of the required 50 percent employer contribution for customized training at WIA Section 101(8)(C)

Rationale: This waiver allows for a sliding scale reimbursement for the employer match, based on company

size. The waiver will make the program more attractive to small businesses.

Performance Outcomes: This program has been redesigned; no employers have yet taken advantage of it. Hopefully this will change as the economy improves and hiring expands. The anticipated performance outcomes are an increase in employer participation, an increase in participation rates for job seekers and a greater benefit to employers by having a labor pool with the marketable skills they require.

3. Waiver of the prohibition at 20 CFR 664.510 on the use of Individual Training Accounts (ITA) for older and out-of-School youth

Rationale: This waiver allows the use of ITAs for youth for whom assessment has determined an ITA to be the appropriate and best strategy. The ability to charge the ITA cost to the Youth program, instead of to the adult or dislocated worker program, would reduce the dependence on limited adult funds and would contribute to the ability of local workforce investment boards to meet their 30 percent out-of-school expenditure requirements.

Performance Outcomes: Although utilized in the past, this waiver was not used during PY2010. However, with the onset of diminished adult funding, it is expected to be a valuable tool in the future. It has increased the opportunity for youth to

receive credentials. It has resulted in more flexibility in delivering services based on the individual needs of participants as intended under WIA and has allowed older youth to pursue their occupational goals without the additional barrier of meeting adult or dislocated worker eligibility requirements.

4. Waiver of the State Workforce Investment Board membership requirements at WIA Section 111(b)

Rationale: This waiver allows the Governor to appoint fewer members to the State Workforce Investment Board, while still maintaining a business majority and the appropriate mix of labor representatives. This configuration allows the board to focus on strategic issues more effectively, and averts difficulties in achieving a quorum among a larger group.

Performance Outcomes: The result of this waiver has been a more active, influential and involved board due to its smaller size.

5. Waiver of WIA Section 123 that requires that providers of Youth program elements be selected on a competitive basis

Rationale: This waiver was requested to ensure the availability of all youth program elements despite a limited pool of willing providers and to reduce the expense and administrative burden on the providers.

Performance Outcomes: Due to the

success of the Youth Workforce System to leverage state funding to provide some WIA program elements, there has not been a need to date to utilize this waiver.

6. Waiver to Use Rapid Response Funds for Incumbent Worker Training in WIA Regulations 20 CFR 661.420(C)

Rationale: This waiver, which allows 20 percent of Rapid Response funds to be used to support Incumbent Worker training, provides Rhode Island with the flexibility it needs to meet the growing need of employers who are experiencing difficulty during the economic recession and recovery. The purpose of the program is to help established businesses provide training and education for current workers, resulting in layoff aversion and reduced employee turnover.

Performance Outcomes: This waiver, approved midway in PY2010, was utilized once in PY2011 to assist a small business that was facing economic difficulties. Three employees attended training; all completed the training and received credentials. The business owner was very pleased with the outcome and reported that company's financial situation has improved due to the training.

7. Waiver of Collection of Seven of the Data Elements in Section 1 of the WIA Standardized Record Data for Incumbent Workers

Trained with WIA Funds in WIA Regulations 20 CFR 661.420 (C)

Rationale: This waiver reduces the data collection burden for businesses served under WIA-funded incumbent worker training programs. Under the waiver, the state would not collect the following WIASRD data elements: single parent (117), unemployment (unemployment compensation eligible status at participation 9118), low income (119), TANF (120), other public assistance (121), homeless individual and/or runaway (125), and offender (126).

Performance Outcomes: This waiver, approved midway in PY2010, was utilized once in PY2011 to assist a small business that was facing economic difficulties.

Because of this waiver, the data collection required to enroll the incumbent workers in the training was reduced, thereby making the program more attractive to the business owner.

8. Waiver to Allow State of Rhode Island to Waive Credential/Certificate Attainment for Participants in the On-the-Job Training Program WIA Regulations 20 CFR 666.100 (a) (1) (iv) for Adults and 20 CFR 666.100 (a) (2) (iv) that requires attainment of recognized credential/certificate for performance

Rationale: This waiver allows the training program design to be more responsive to employer and employee needs as it can be specifically created for an industry, business or

WAIVER PROCESS CONT.

worksite. Eliminating the credential/certificate reporting requirement for those participating in the OJT program will encourage its use and have a positive effect on retention and average earnings performance outcomes.

Performance Outcomes: This waiver has provided the local workforce investment areas with greater flexibility and access to the OJT program without negatively impacting upon credential/certificate related performance standards.

9. Waiver to Allow State of Rhode Island to Increase Employer Reimbursement for On-the-Job Training Program WIA Section 101 (31) (B) and WIA Regulations 20 CFR 66.710

Rationale: This waiver allows for the implementation of a sliding reimbursement scale, based on company size, for employers participating in the On-the-Job training program.

Performance Outcomes: The use of this waiver has allowed the local workforce investment areas to increase employment opportunities for hard-to-serve individuals, to increase the percentage of employers using OJT as a means of hiring and retaining a skilled workforce, to increase the number and percentage of workers trained and hired through the OJT

program and to raise skill proficiencies for workers that will result in increased worker viability.

10. Waiver of WIA Section 134(a) (2)(B)(ii) and 20 CFR 665.200(d) to exempt the state from the requirement to conduct evaluations.

Performance Outcomes: Because of the reduction to 5% in the Governor's Reserve fund, it has become impossible to carry out all of the required activities. By eliminating the need to conduct evaluations, the state is able to use the funds to conduct those activities that are most directly related to the strategic implementation of the state's workforce development priorities.

11. Waiver of WIA Section 134(a) (2)(B)(iii) and 20 CFR 665.200(e) to exempt a state from the requirement to provide local workforce investment area incentive grants.

Performance Outcomes: Because of the reduction to 5% in the Governor's Reserve fund, it has become impossible to carry out all of the required activities. By eliminating the need to conduct evaluations, the state is able to use the funds to conduct those activities that are most directly related to the strategic implementation of the state's workforce development priorities.

BOARD MEMBER LISTINGS

Governor's Workforce Board RI Members PY2011

Chair Constance A. Howes, JD, FACHE	President and Chief Executive Officer, Women & Infants Hospital
Vice Chair William C. McGowan	Business Manager, IBEW Local 2323
Mario Bueno	Executive Director, Progreso Latino
Robin M. Coia	Marketing Representative, New England Laborers Labor Management Coop. Trust
Ray M. Di Pasquale	Commissioner, RI Board of Governors for Higher Education; President, Community College of RI
Charles J. Fogarty	Director, RI Department of Labor and Training
Deborah A. Gist	Commissioner, RI Department of Secondary and Elementary Education
Mike Grey	Vice President of Operations, North East Region, Sodexo School Services
Juana Horton	President and CEO, Horton Interpreting Services
Paul MacDonald	President, Providence Central Federated Council
Brandon Melton	Senior Vice President of Human Resources, Lifespan
Sharon O. Moylan	Realtor/Associate Coldwell Banker
Robert Nangle	President, Meridian Printing
George H. Nee	President, RI AFL-CIO
Cathy A. Streker	Vice President, Human Resources and Benefits, Textron
Keith Stokes (through 5/17/12)	Director, RI Economic Development Corporation
Martin R. Trueb	Senior Vice President and Treasurer, Hasbro
Pheamo R. Witcher	President/Executive Director, The Genesis Center

BOARD MEMBER LISTINGS CONT.

Workforce Partnership of Greater RI Board Members PY2011

Chair Steven H. Kitchin	Vice President, Corporate Education and Training New England Institute of Technology
Vice Chair Paul L. Ouellette	Senior Vice President, Community Development and Workforce Training , Northern RI Chamber of Commerce
Treasurer Joseph DiPina	Director, Exeter Job Corp Academy
Secretary Robin Ann Smith	Associate Vice President, Center for Workforce and Community Education, Community College of RI
Michael J. Black	President, National Marker
Ernest "Gip" Cabral	President, Cabco Engineering Co.
Diane Cook	Administrator, RI Department of Human Services
Vanessa Cooley	Coordinator, Statewide Career and Technical Education, RI Department of Education
Bob Cooper	Executive Secretary, Governor's Commission on Disabilities
Marie DeRoche	Chief of Employment and Training Programs, RI Department of Labor and Training
Joseph DeSantis	Chief Executive Officer, South County Community Action Chief Executive Officer, Tri-Town Community Action
Alexis Devine	Youth Development Coordinator, Lifespan
Cynthia J. Farrell	Director of Human Services, Thundermist Health Center
Thomas Fay, Esq.	Taylor & Fay, P.C.
Carmen Ferguson	Director, Community Impact, United Way of RI
Raymond A. Filippone	Assistant Director of Income Support, RI Department Labor and Training
Victoria Galliard-Garrick	Director, Davies Career and Technical High School
Kathleen Grygiel	Deputy Administrator, RI Office of Rehabilitative Services
Paul Harden	Business and Workforce Development Manager, RI Economic Development Corporation
Karen Jedson	Director, Warwick Department of Tourism, Culture and Development

Workforce Partnership of Greater RI Board Members PY2011 (cont.)

Wendy E. Kagan	Senior Vice President of Human Resources, BankNewport
Peter Koch	Chief Executive Officer, Koch Eye Associates
Dr. Sharon Lee	Director, Office of Multiple Pathways, RI Department of Education
Dorothy Mattiello	Vice President of Human Resources, Hope Global
Joseph W. Oakes, Jr.	President, VR Industries, Inc.
Gail Patry	Senior Director of Quality Programs, Healthcentric Advisors
Raymond Pingitore	Director of Members Assistance Program, Teamsters Local 251
Betty J. Pleacher	Consultant, Namaste Business Solutions
Scott Seaback	President, RI Temps, Inc.
Lauren E. Slocum	President/Chief Executive Officer, Central RI Chamber of Commerce
Andrew T. Tyska	President, Bristol Marine
Darrell Waldron	Executive Director, RI Indian Council
James White	Coordinator, Employment and Training Programs, RI Department Labor and Training
Paul G. Wielgus	Executive Vice President, Coastway Community Bank

BOARD MEMBER LISTING CONT.

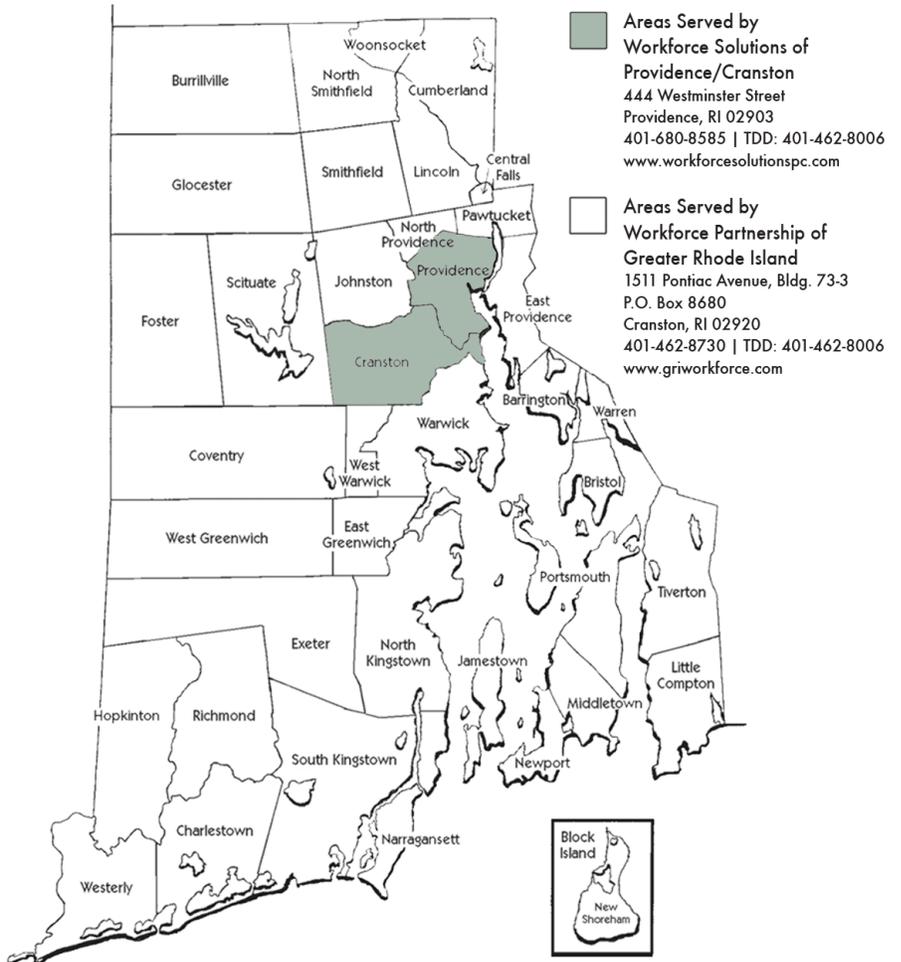
Workforce Solutions of Providence/Cranston Board Members PY2011

Chair Janet Raymond	Senior Vice President, Greater Providence Chamber of Commerce
Vice Chair Michael Paruta	Director, Workforce Development/Human Resources Care New England
Dr. Guy Alba	Assistant Principal, Central High School
Marc Amato	Chief Operating Officer, WALCO
Deborah Anthes	Program Services Officer, Center for Child/Family RI Department of Human Services
Victor Barros	Urban Development Manager, RI Economic Development Corporation
Garry Bliss	Director of Community Development, Planning and Development, City of Providence
Steven Boyle	President, Greater Cranston Chamber of Commerce
Gina Clapprood	Branch Manager, Manpower
Michael Colasante	President, Michelangelo's Restaurant and Catering
Vanessa Cooley	Coordinator, Career and Technical Education, RI Department of Education
Robert Delaney	Executive Director, Institute for Labor and Studies Research
Alexis Devine	Youth Development Coordinator, Lifespan
Sorrel Devine	Director of Resident Services, Providence Housing Authority
Carmen R. Diaz-Jusino	Program Director, Center of Women and Enterprise
Lawrence DiBoni	Director of Economic Development, City of Cranston
Joseph DiPina	Director, Exeter Job Corps Academy
Monica Dzialo	Workforce Development Supervisor, RI Office of Rehabilitation Services
Sherry Ferdinandi	Sherry Ferdinandi, CPA

Workforce Solutions of Providence/Cranston Board Members PY2011 (cont.)

Kenneth J. Filarski	Principal and Founder, FILARSKI/Architecture, Planning and Research
Raymond A. Filippone	Assistant Director of Income Support, RI Department of Labor and Training
Eric Gasbarro	Vice President, Human Resources, Blue Cross Blue Shield of RI
Hy Goldman	Sales Manager, Greylawn Food, Inc.
Ann Gooding	Director of Administration, Planning and Development, City of Providence
John Jacobson	President, JTJ Investments, LLC
Tim Kinnaman	Instructor/Supervisor, Ocean State Technical Services
Rick Laferriere	Director, Adult Basic Education, CVS/Caremark
Dr. Philip Less	Director, Adult Basic Education, RI Department of Education
Chris Lombardi	Secretary-Treasurer, Laborers Local 226
Jeffery Machado	Chief Executive Officer, Goodwill Industries
Joanne McGunagle	Executive Director, Comprehensive Community Action
Karen L. Paolucci	Human Resources Manager, Yushin America, Inc.
Debra Quinn	State Workforce Readiness Director, Society of Human Resource Management
Socrates Ramirez	Assistant Regional Manager, Renaissance Downtown Hotel
Hector Rivera	Chief, Employment and Training Programs, RI Department of Labor and Training
Hillary Salmons	Executive Director, Providence After School Alliance
Dr. Jeffrey Senese	Vice President for Academic Affairs, Johnson & Wales University
Raymond B. Sepe	President, Electro Standards Laboratory, Inc.
Heather Singleton	Vice President of Operations, RI Hospitality and Tourism Association
Craig R. Sipe	Manager of Human Resources, Electric Boat, Quonset Point Facility
Robin Smith	Associate Vice President, Center for Workforce Education, Community College of RI
Peter Stipe	Director, Training and Development, AAA Southern New England
Michael Traficante	Director of Governmental Affairs, New England Laborers Union
Darrell Waldron	Executive Director, Rhode Island Indian Council
James White	Veteran's Services Coordinator, RI Department of Labor and Training

WORKFORCE INVESTMENT AREAS



Both workforce boards are led by the Governor's Workforce Board RI
 1511 Pontiac Avenue, Bldg. 72-2
 Cranston, RI 02920
 401-462-8714 | TDD: 401-462-8006
www.rihric.com

Oversight, monitoring and policy are provided by the State Workforce Investment Office
 1511 Pontiac Avenue, Bldg. 72-3
 P.O. Box 20157, Cranston, RI 02920
 401-462-8780 | TDD: 401-462-8006
www.dlt.ri.gov/WIO

PERFORMANCE CHARTS

WIA Financial Statement PY2011

Total Funds All Sources	Available	Expended	Balance Remaining
Total Funds All Sources	\$19,369,409	\$16,552,795	\$2,816,614
Adult Program Funds PY11/FY12	\$2,770,472	\$1,942,426	\$828,046
<i>Carry-in Monies</i>	\$1,289,043	\$1,289,043	\$0
Dislocated Worker Program Funds PY11/FY12	\$3,211,494	\$2,320,181	\$891,313
<i>Carry-in Monies</i>	\$1,817,408	\$1,817,408	\$0
Youth Program Funds PY11	\$3,220,971	\$3,168,576	\$52,395
<i>Carry-in Monies</i>	\$837,723	\$837,723	\$0
Local Administration Funds PY11/FY12	\$1,022,548	\$387,973	\$634,575
<i>Carry-in Monies</i>	\$805,618	\$805,618	\$0
Rapid Response Funds PY11/FY12	\$1,274,402	\$1,207,391	\$67,011
<i>Carry-in Monies</i>	\$268,274	\$268,274	\$0
Statewide Activity Funds PY11/FY12	\$602,256	\$258,982	\$343,274
<i>Carry-in Monies</i>	\$2,249,200	\$2,249,200	\$0
Cost-Effectiveness			
Total		\$3,009	
Adult Programs (per participant)		\$3,110	
Dislocated Worker Programs (per participant)		\$2,142	
Youth Programs (per participant)		\$4,946	

PY2011 Time Periods Reported

Reporting Item	Dates
Total Participants	July 1, 2011 to June 30, 2012
Total Exiters	April 1, 2011 to March 31, 2012
Customer Satisfaction	January 1, 2011 to December 31, 2011
Entered Employment and Credential Rates	October 1, 2010 to September 30, 2011
Retention and Earnings Rates	April 1, 2010 to March 31, 2011

PERFORMANCE CHARTS CONT.

All required elements are reported in the required federal format to facilitate state-by-state comparison of data. The participant response rate was 68.2 percent and the employer response rate was 81.3 percent; results are not intended to make any inference beyond the survey's respondents.

Table A - Workforce Investment Act Customer Satisfaction Results

Customer Satisfaction	Negotiated Performance Level	Actual Performance Level: American Customer Satisfaction Index	Number of Surveys Completed	Number of Customers Eligible for the Survey	Number of Customers Included in the Sample	Response Rate
Participants	79.0%	79.0%	1,235	1,811	1,811	68.2%
Employers	76.0%	73.0%	1,724	2,493	2,120	81.3%

Table B - Adult Program Results

Reported Information	Negotiated Performance Level	Actual Performance Level	
Entered Employment Rate	59.0%	69.0%	567
			822
Employment Retention Rate	83.1%	86.4%	672
			778
Average Earnings Rate	\$10,000.00	\$11,506.00	\$7,145,419
			621
Employment and Credential Rate	55.0%	62.3%	339
			544

Table C - Outcomes for Adult Special Populations								
Reported Information	Public Assistance Recipients Receiving Intensive or Training Services		Veterans		Individuals with Disabilities		Older Individuals	
	Entered Employment Rate	62.6%	142	64.7%	22	25.0%	3	60.3%
		227		34		12		58
Employment Retention Rate	89.6%	121	72.2%	13	71.4%	5	81.6%	40
		135		18		7		49
Average Earnings Rate	\$8,603	\$989,358	\$15,191	\$167,103	\$11,401	\$57,003	\$10,962	\$394,649
		115		11		5		36
Employment and Credential Rate	61.3%	87	43.5%	10	50.0%	4	51.4%	18
		142		23		8		35

Table D - Other Outcome Information for the Adult Program				
Reported Information	Individuals Who Received Training Services		Individuals Who Only Received Core and Intensive Services	
	Entered Employment Rate	76.7%	346	59.6%
		451		371
Employment Retention Rate	89.2%	373	83.1%	299
		418		360
Average Earnings	\$12,003	\$4,057,059	\$10,913	\$3,088,360
		338		283

Table E - Dislocated Worker Program Results			
Reported Information	Negotiated Performance Level	Actual Performance Level	
		Entered Employment Rate	63.0%
			1,508
Employment Retention Rate	85.0%	88.9%	1,060
			1,192
Average Earnings Rate	\$16,000	\$16,469	\$16,089,850
			977
Employment and Credential Rate	57.0%	66.5%	624
			938

PERFORMANCE CHARTS CONT.

Table F - Outcomes for Dislocated Worker Special Populations

Reported Information	Veterans		Individuals with Disabilities		Older Individuals		Displaced Homemakers	
Entered Employment Rate	76.7%	56	75.0%	9	68.1%	162	0.0%	0
		73		12		238		1
Employment Retention Rate	91.2%	52	90.9%	10	86.2%	125	100.0%	3
		57		11		145		3
Average Earnings Rate	\$25,030	\$1,176,416	\$16,740	\$167,400	\$18,324	\$2,088,919	\$7,933	\$23,799
		47		10		114		3
Employment and Credential Rate	67.3%	33	71.4%	5	53.3%	72	0.0%	0
		49		7		135		1

Table G - Other Outcome Information for the Dislocated Worker Program

Reported Information	Individuals Who Received Training Services		Individuals Who Only Received Core and Intensive Services	
Entered Employment Rate	80.4%	743	69.9%	408
		924		584
Employment Retention Rate	91.3%	685	84.8%	375
		750		442
Average Earnings Rate	\$16,670	\$10,585,188	\$16,096	\$5,504,662
		635		342

Table H.1 - Youth (aged 14-21) Program Results

Reported Information	Negotiated Performance Level	Actual Performance Level	
Placement in Employment or Education	0.0%	36.8%	317
			861
Attainment of Degree or Certificate	0.0%	31.9%	286
			896
Literacy and Numeracy Gains	0.0%	70.3%	206
			293

Table H.2 - Older Youth (aged 19-21) Program Results

Reported Information	Negotiated Performance Level	Actual Performance Level	
Entered Employment Rate	67.0%	74.3%	124
			167
Employment Retention Rate	76.0%	75.0%	117
			156
Average Earnings Rate	\$1,400	\$1,768	\$243,983
			138
Credential Rate	46.0%	58.5%	114
			195

Table I - Outcomes for Older Youth Special Populations

Reported Information	Public Assistance Recipients		Veterans		Individuals with Disabilities		Out-of-School Youth	
Entered Employment Rate	72.2%	57	0.0%	0	50.0%	2	75.3%	122
		79		1		4		162
Employment Retention Rate	72.1%	49	0.0%	0	0.0%	0	74.7%	115
		68		1		1		154
Average Earnings Rate	\$1,437	\$86,220	\$0	\$0	\$72	\$72	\$1,758	\$240,864
		60		1		1		137
Credential Rate	52.8%	47	0.0%	0	33.3%	2	58.9%	112
		89		1		6		190

Table J - Younger Youth (aged 14-18) Results

Reported Information	Negotiated Performance Level	Actual Performance Level	
Skill Attainment Rate	88.0%	96.8%	936
			967
Youth Diploma or Equivalent Rate	62.0%	60.0%	132
			220
Retention Rate	54.0%	72.4%	123
			170

PERFORMANCE CHARTS CONT.

Table K - Outcomes for Younger Youth Special Populations

Reported Information	Public Assistance Recipients	Individuals with Disabilities	Out-of-School Youth
Skill Attainment Rate	97.8%	715	338
		731	349
Youth Diploma or Equivalent	57.2%	83	123
		145	205
Retention Rate	69.4%	68	119
		98	163

Table L - Other Reported Information

Reported Information	12-Month Employment Retention Rate	12-Month Earning Increase (Adults and Older Youth) or 12-Month Earning Replacement (Dislocated Workers)	Non-Traditional Employment	Placement in Unsubsidized Employment	Wages at Entry into Employment for Those Individuals Who Entered Unsubsidized Employment	into Unsubsidized Employment Related to Training Received by Those Who Completed Training Services				
Adults	84.0%	609	\$4,647	\$3,034,481	7.1%	40	\$4,865	\$2,666,143	54.0%	187
		725		653		567		548		346
Dislocated Workers	89.5%	1,055	\$113	\$16,107,620	7.6%	88	\$7,182	\$7,892,676	41.0%	305
		1,179		\$14,236,429		1,151		1,099		743
Older Youths	65.4%	83	\$2,100	\$235,188	16.9%	21	\$1,435	\$160,726		
		127		112		124		112		

Table M - Participation Levels

Reported Information	Total Participants Served	Total Exiters
Total Adult Customers	11,752	10,419
Total Adult, Self-Service Only	8,915	8,228
WIA Adult	9,954	9,112
WIA Dislocated Worker	1,932	1,423
Total Youth (14-21)	810	743
Younger Youth (14-18)	562	601
Older Youth (19-21)	248	142
Out-of-School Youth	436	360
In-School Youth	374	383

Table N - Cost of Program Activities

Program Activity	Total Federal Spending	
Local Adults	\$3,231,469	
Local Dislocated Workers	\$4,137,589	
Local Youth	\$4,006,299	
Rapid Response (up to 25%) WIA Section 134(a)(2)(B)	\$1,475,665	
Statewide Required Activities (up to 5%) WIA Section 134(a)(2)(B)	\$2,033,272	
	Program Activity Description	
Statewide Allowable Activities WIA Section 134(a)(3)	One-Stop Support	\$774,950 (non-add)
	Miscellaneous	\$1,136,515 (non-add)
	Youth	\$98,310 (non-add)
	Industry Partnerships	\$23,497 (non-add)
	Total Statewide Allowable Activities	\$2,033,272 (non-add)
Total of All Federal Spending Listed Above	\$14,884,294	

PERFORMANCE CHARTS CONT.

Table O - Local Performance

Local Area Name: Workforce Partnership of Greater Rhode Island	Total Participants Served	Adults	9,295
		Dislocated Workers	1,221
		Older Youth (19-21)	138
		Younger Youth (14-18)	278
ETA Assigned #: 44015	Total Exiters	Adults	7,887
		Dislocated Workers	808
		Older Youth (19-21)	73
		Younger Youth (14-18)	302

Reported Information		Negotiated Performance Level	Actual Performance Level
Customer Satisfaction	Program Participants	79.0%	66.3%
	Employers	76.0%	72.7%
Entered Employment Rates	Adults	59.0%	64.7%
	Dislocated Workers	63.0%	72.0%
	Older Youth	67.0%	77.7%
Retention Rates	Adults	83.1%	88.0%
	Dislocated Workers	85.0%	89.3%
	Older Youth	76.0%	78.0%
	Younger Youth	54.0%	67.8%
Average Earnings (Adults/DWs) Six Months Earnings Increase (Older Youth)	Adults	\$10,000	\$11,504
	Dislocated Workers	\$16,000	\$17,163
	Older Youth	\$1,400	\$1,793
Credential/Diploma Rates	Adults	55.0%	56.7%
	Dislocated Workers	57.0%	60.0%
	Older Youth	46.0%	62.1%
	Younger Youth	62.0%	57.3%
Skill Attainment Rate	Younger Youth	88.0%	98.4%
Placement in Employment or Education	Youth (14-21)	0.0%	33.0%
Attainment of Degree or Certificate	Youth (14-21)	0.0%	34.0%
Literacy or Numeracy Gains	Youth (14-21)	0.0%	74.0%

**Description of Other State Indicators of Performance
(WIA Section 136(d)(1))**

Overall Status of Local Performance	Not Met	Met	Exceeded
	0	3	14

Table O - Local Performance

Local Area Name: Workforce Solutions of Providence/Cranston	Total Participants Served	Adults	725*
		Dislocated Workers	594
		Older Youth (19-21)	110
		Younger Youth (14-18)	284
ETA Assigned #: 44005	Total Exiters	Adults	1,233
		Dislocated Workers	548
		Older Youth (19-21)	69
		Younger Youth (14-18)	298

*The Total Adult Participants Served and Total Adult Exiters for Workforce Investment Area #44005 appear to be inaccurate. It is possible that these cohorts were under-reported due to a management information system data migration issue. The matter is being researched and, if necessary, an amended report will be submitted.

Reported Information		Negotiated Performance Level	Actual Performance Level
Customer Satisfaction	Program Participants	79.0%	70.5%
	Employers	76.0%	74.1%
Entered Employment Rates	Adults	59.0%	75.1%
	Dislocated Workers	63.0%	84.3%
	Older Youth	67.0%	68.8%
Retention Rates	Adults	83.1%	85.1%
	Dislocated Workers	85.0%	88.5%
	Older Youth	76.0%	69.6%
	Younger Youth	54.0%	77.1%
Average Earnings (Adults/DWs) Six Months Earnings Increase (Older Youth)	Adults	\$10,000	\$11,503
	Dislocated Workers	\$16,000	\$15,648
	Older Youth	\$1,400	\$1,722
Credential/Diploma Rates	Adults	55.0%	72.9%
	Dislocated Workers	57.0%	80.3%
	Older Youth	46.0%	52.1%
	Younger Youth	62.0%	65.7%
Skill Attainment Rate	Younger Youth	88.0%	95.3%
Placement in Employment or Education	Youth (14-21)	0.0%	43.0%
Attainment of Degree or Certificate	Youth (14-21)	0.0%	29.0%
Literacy or Numeracy Gains	Youth (14-21)	0.0%	61.0%

**Description of Other State Indicators of Performance
(WIA Section 136(d)(1))**

Overall Status of Local Performance	Not Met	Met	Exceeded
	0	5	12



RI Department of Labor and Training

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