



U.S. Department of Labor

Workforce Innovation and Opportunity Act (WIOA)
Performance Listening Session



February 5, 2015





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WIOA Performance Listening Session – WDQI Grantees

WORKFORCE INNOVATION AND
OPPORTUNITY ACT

February 5, 2015
2:00-3:00PM

Agenda

- Welcome
- Purpose
- WIOA 101 (Overview)
- *Session 1 Discussion Questions* - Integrated Management Information System
- *Session 2 Discussion Questions* - Effectiveness in Serving Employers

Purpose

This purpose of this Town Hall is to gather input on key implementation topics to inform:

- development of regulations
- programmatic guidance; and
- technical assistance strategies to support WIOA implementation.

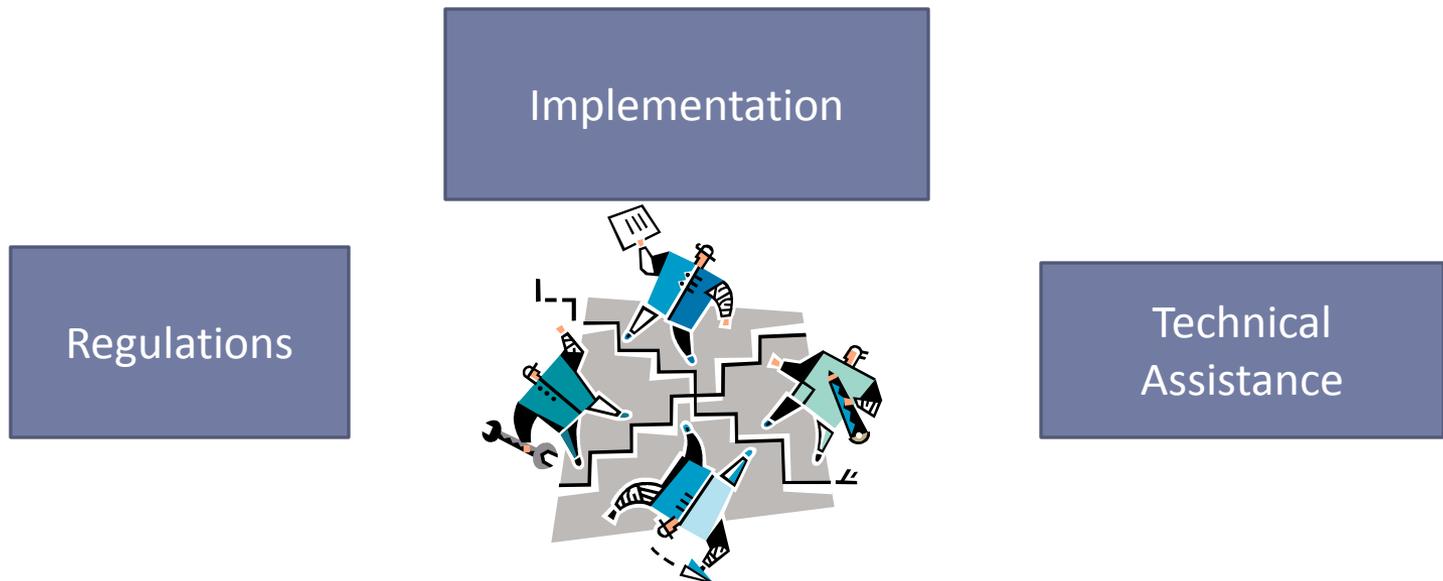
Please note that comments and questions are both welcomed and encouraged. Send to DOL.WIOA@dol.gov

Session Flow

- The Departments of Labor and Education are in a “listening” mode.
- Submit your responses and input to the discussion questions through the chat feature.
- Responses will be reviewed and analyzed as we are developing draft regulations and planning future guidance issuance and technical assistance.

Federal Agency Partnerships

- Department of Education, Rehabilitation Services Administration
- Department of Education, Office of Career, Technical, and Adult Education
- Department of Health and Human Services



Highlights of Reforms to the Public Workforce System under the Act

- Provides access to high quality training
- Enhances workforce services for the unemployed and other job seekers.
- Improves services to individuals with disabilities.
- Makes key investments in serving disconnected youth and other vulnerable populations, including Native Americans and Migrant and Seasonal Farmworkers.
- Increases the performance and quality of the Job Corps program.
- Reinforces connections with Registered Apprenticeship.

Provisions Related to Performance Accountability

WIOA ensures that Federal investments in employment and training programs are evidence-based and data-driven, and accountable to participants and tax-payers.

- The WIOA core programs include:
 - Adult
 - Dislocated Worker
 - Youth
 - Wagner-Peyser
 - Adult Education
 - Vocational Rehabilitation

Provisions Related to Performance Accountability

- Core programs and other authorized programs are required to report on common performance indicators:
 - Percentage of workers employed in 2nd quarter after exit
 - Percentage of workers employed in 4th quarter after exit
 - Median wages of workers in 2nd quarter after exit
 - Credential attainment of these workers
 - Measurable skill gains of these workers
 - Effectiveness of services to employers
- Eligible training providers are required to provide data on performance outcomes for *all* students in a training program.

Provisions Related to Performance Accountability

- The Departments of Education and Labor, with input from stakeholders, will establish a common performance accountability system for core programs, including common reporting templates.
- Both negotiated levels of performance for common indicators and performance outcomes will be adjusted based on a statistical model that takes into account economic conditions and participant characteristics.
- Performance reports for states, local areas, and eligible training providers will be made publicly available.
- States will be sanctioned 5 percent (from Governor's Reserve) for performance failure or failure to submit performance reports.
- States will conduct evaluation of programs based on performance results.

Session One

Integrated Management Information System

Session 1: Integrated Management Information System

Depending on your state's stage of development, what has been the primary focus of your state's WDQI grant funds?

How has your state started planning to integrate WIOA program data into their data system?

Session 1: Integrated Management Information System

How has your state developed data access/data sharing processes and procedures to improve integration?

Session 1: Integrated Management Information System

What should the Department consider for the guidance and technical assistance issued to states on system integration?

Session 1: Integrated Management Information System

Thinking about your potential examples of current partnerships between DOL programs (Adult/Dislocated Worker/Youth/Wagner-Peyser) and Vocational Rehabilitation or Adult Education:

- To what extent is information shared among those partners?
- What methods or tools are used to share that information?
- What are the challenges?

Session 1: Integrated Management Information System

How might training providers be involved in an integrated reporting system? Are there opportunities for data collected by Eligible Training Providers to be included in your state's longitudinal data system?

Session 1: Integrated Management Information System

How can data collection in your state improve relative to the indicators required by WIOA?

What are areas of improvement that the Department should consider as we implement WIOA?

Session Two

Effectiveness in Serving Employees

Session 2: Effectiveness in Serving Employers

What services to employers should the Department consider in the development of this performance indicator?

Session 2: Effectiveness in Serving Employers

How can the Department effectively measure services to employers for program improvement purposes?

- Customer satisfaction
- Employee retention
- Number of employees who use One-Stop (penetration-rate)
- Number of Employees working in demand occupations

Session 2: Effectiveness in Serving Employers

How has having a WDQI grant enhanced your ability to collect data on effectiveness in serving employer customers?

Technical Assistance Tools and Resources

- Department of Labor
 - WIOA Resource Page (www.doleta.gov/WIOA)
 - WIOA Dedicated Email (DOL.WIOA@dol.gov)
- Department of Education
 - Office of Career, Technical, and Adult Education's WIOA Resource Page (<http://www.ed.gov/AEFLA>)
 - Rehabilitation Services Administration's WIOA Resource Page (<http://www2.ed.gov/about/offices/list/osers/ras/wioa-reauthorization.html>)

Stakeholder Engagement

INFORMATION ON CURRENT AND FUTURE OPPORTUNITIES TO PROVIDE INPUT IS AVAILABLE AT WWW.DOLETA.GOV/WIOA.

Thank you for participating!

Find Resources for Workforce System Success at:

WWW.WORKFORCE3ONE.ORG